



1501 Westpark Dr., Suite 5, Little Rock, AR 72204
tradefixtures.com

October 17th, 2022

Dear Valued Customer,

At Trade Fixtures, we strive to provide high quality customer service and best in class support. We have recently partnered with *Marmon Link*, a wholly-owned subsidiary of our parent company Marmon, to provide after-sale customer experience solutions and technical support for the Trade Fixture Rhino® Grind. Boasting best-in-class contact center service levels, over 80% first-time phone fix rates, and recent investments in omni-channel solutions, Marmon Link optimizes the after-sale customer experience for owners of commercial appliances.

Currently, when calling Trade Fixtures at (800) 872 3490, there is a prompt on the phone tree for Rhino® Grind technical service and parts. This will direct you to our technical experts at Marmon Link who can assist your teams with any technical questions or challenges they may have. Effective October 17th, Marmon Link will take over the fulfillment of all parts purchases.

Please Click “My Account” on www.marmonlink.com to set up your account in three easy steps.

Thank you for your continued partnership. We are excited to bring you a new level of service.

Sincerely,

Chris Lyons
President - Trade Fixtures

About Marmon Link

With headquarters in Brooklyn Park, Minnesota, Marmon Link provides award-winning aftersale and equipment lifecycle solutions for Marmon Foodservice Technologies customers. From the beginning of equipment lifecycle through warranty, maintenance, and repair parts, Marmon Link connects equipment purchase to performance.

Marmon Link’s award-winning technical support can be reached at 1-800-872-3490 or rhinogrinderhelp@marmonlink.com. For more information, please visit www.marmonlink.com

